



## Terms and Conditions

Administration and use of InExeter area what's app groups.

Purpose of the group:

- For InExeter to share and communicate projects news, campaigns, call to actions, delivery, requests for information, newsletters, and related content.
- For InExeter BID member businesses to communicate and connect to each other (business alarm activation).
- For InExeter BID member businesses to contact the InExeter team in case of need (urgent cleansing requests, request for an InExeter team visit, sign up to a service).

Terms of use:

- InExeter will be the group admin.
- Use for work-related communication only: The group should only be used for work-related discussions, including announcements, updates, and discussions related to business, the city.
- Respectful communication: All members should communicate in a respectful and professional manner, refraining from using offensive or derogatory language. Members should respect the opinions and perspectives of others and avoid any behavior that could be deemed as discriminatory or offensive.
- Professionalism: The group should maintain a professional tone, and members should avoid using derogatory language or sharing inappropriate content.
- Confidentiality: No confidential information should be shared. Any confidential information shared is the responsibility and liability of the person posting the information.
- Participation is voluntary: Joining the group is voluntary and members may choose to leave the group at any time.
- No spam or irrelevant content: Members should avoid posting spam, irrelevant content, or unrelated links that are not related to InExeter, business or the city. If posted this may be deleted by InExeter.
- Use during work hours only: The group should in the main only be used during office work hours (9am to 5pm), unless specific and urgent. InExeter may not respond to queries outside office hours,



- Changes: The guidelines may be updated from time to time, and members should be informed of any changes.
- No personal promotion or solicitation: Members should not use the group to promote their own personal businesses or services or solicit others for personal gain.

Anyone not adhering to these terms and conditions will be removed from the group. These T&C's will be available to view and download via [www.inexeter.com](http://www.inexeter.com) any queries should be emailed to E: [info@inexeter.com](mailto:info@inexeter.com).